

# “Hidden Challenges”

*A Continuing Mediator Education Seminar*  
**Presented by Primary Trainer Perry S. Itkin, Esquire**

**Course Classification:** Advanced

**Seminar Dates:** March 27, 2009 • November 20, 2009

**Location:** Nova Southeastern University • 4850 Millenia Boulevard • Orlando, Florida



**The Program:** This “must attend” one day seminar uncovers legal, ethical and cultural practice issues in a series of valuable sessions that will inform, inspire and increase your effectiveness during mediation.

**The Trainer:** Perry Itkin, training mediators since 1992, offers certified Circuit Civil and Family mediation trainings. He is a full-time mediation and arbitration practitioner with a Master of Science degree in Dispute Resolution. Appointed by the Chief Justice of the Florida Supreme Court, Perry has been serving on the ADR Rules and Policy Committee and on the Residential Mortgage Foreclosure Task Force. Visit his website at [www.MediationTrainingCenter.com](http://www.MediationTrainingCenter.com).

**Continuing Education Credits:** This course is eligible for 8.0 CME hours [including 4.0 in Ethics, 2.0 in Domestic Violence, 1.0 in Cultural Diversity, and 1.0 in General Application]. The Florida Bar has approved this program for 8.0 CLER credits and 4.0 in Ethics. The Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, and the Florida Board of Psychology have approved this program for 8 CE credits [Provider Number BAP #814, Exp. 3/2011].

## **Program Agenda:**

- 8:30 – 9:00 Sign In
- 9:00 – 9:50 From Mediator to Defendant: 12 Ways to Get Sued [Ethics 1.0]
- 9:50 – 10:40 Confidentiality: Reality or Myth [Ethics 1.0]
- 10:40 – 10:50 BREAK
- 10:50 – 12:30 Domestic Violence: Responding to the Challenges [Domestic Violence 2.0]
- 12:30 – 1:30 LUNCH [on your own]
- 1:30 – 3:10 Ethical Behavior: “No Harm – No Foul?” [Ethics 2.0]
- 3:10 – 3:20 BREAK
- 3:20 – 4:10 Impasse: Clues and Solutions [General Application 1.0]
- 4:10 – 5:00 Culture: Negotiation Strategies [Cultural Diversity 1.0]

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## REGISTRATION FORM

### FOUR WAYS TO REGISTER:

1. **Mail** completed registration form with a check made payable to **Dispute Resolution, Inc.** and address to: Perry S. Itkin, Esquire  
2200 NE 33<sup>rd</sup> Avenue, Suite 8G  
Ft. Lauderdale, FL 33305-1889
2. **Fax** completed registration form with credit card information to 954.567.9746.
3. **Pay on-line** at [www.MediationTrainingCenter.com](http://www.MediationTrainingCenter.com) & **Fax** completed registration form to 954.567.9746.
4. **Call** Perry Itkin at 954.567.9746 to register by telephone.

### SEMINAR DATES: [Select one date.]

March 27, 2009                       November 20, 2009

### COST: \$195.00 [Payable by check or credit card.]

Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

\_\_\_\_\_ Check Number: \_\_\_\_\_

Profession: \_\_\_\_\_ How did you learn about our program? \_\_\_\_\_

MasterCard  Visa  American Express  Credit Card Number: \_\_\_\_\_

*MasterCard and Visa only:* Card Verification Number on Signature Strip on reverse of card [Last 3 digits] \_\_\_\_\_

Name on the Credit Card: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Credit Card Billing Address: \_\_\_\_\_

Amount to Charge: \$ \_\_\_\_\_ Signature & Date: \_\_\_\_\_

**CONTINUING EDUCATION CREDITS:** This course is eligible for 8.0 CME hours [including 4.0 Ethics, 2.0 Domestic Violence, 1.0 Cultural Diversity and 1.0 General Application]. The Florida Bar has approved this program for 8.0 CLER credits and 4.0 Ethics. The Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, and the Florida Board of Psychology have approved this program for 8 CE credits [Provider Number BAP #814, Exp. 3/2011]. Mediators are required to self report those hours applicable to their areas of certification at the time of their renewal. For more information on CME requirements, visit [www.MediationTrainingCenter.com](http://www.MediationTrainingCenter.com), click on CME, then Frequently Asked Questions.

**REFUND POLICY:** Requests for refund or credit toward a future scheduled seminar must be in writing and received no later than the Friday prior to the course for which you have registered. All refunds or credits are subject to a \$25.00 processing fee. No refund or credit toward a future seminar will be made after the Friday prior to the seminar for which you have registered. We reserve the right to cancel any scheduled program and, if this occurs, a full refund will be provided to those who have registered.