

# “Creating Connections”

*A Continuing Mediator Education Seminar*  
Presented by Primary Trainer Perry S. Itkin, Esquire

**Course Classification:** Advanced

**Seminar Date:** August 28, 2010

**Location:** Barry University School of Law • 6441 East Colonial Drive • Orlando, Florida



**The Program:** This innovative one day seminar provides a wealth of thought provoking and instructive sessions designed to help you examine, develop and utilize tools to amplify and expand your mediation practice.

**The Trainer:** Perry Itkin, training mediators since 1992, offers certified Circuit Civil and Family mediation trainings. He is a full-time mediation and arbitration practitioner with a Master of Science degree in Dispute Resolution. Appointed by the Chief Justice of the Florida Supreme Court, Perry serves on the Alternative Dispute Resolution Rules and Policy Committee and on the Residential Mortgage Foreclosure Task Force. Please visit his website at [www.MediationTrainingCenter.com](http://www.MediationTrainingCenter.com).

**Continuing Education Credits:** This course is eligible for 8.0 CME hours [including 4.0 in Ethics, 2.0 in Domestic Violence, 1.0 in Cultural Diversity, and 1.0 in General Application]. The Florida Bar has approved this program for 8.0 CLER credits and 4.0 in Ethics. The Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, and the Florida Board of Psychology have approved this program for 8 CE credits [Provider Number BAP #814, Exp. 3/2011].

## **Program Agenda:**

- 8:30 – 9:00 Sign In
- 9:00 – 9:50 The Fallacy of Impasse [Ethics 1.0]
- 9:50 – 10:40 Analyzing Emotional Ignorance in Negotiation [Ethics 1.0]
- 10:40 – 10:50 BREAK
- 10:50 – 12:30 Domestic Violence: Implications for Mediation [Domestic Violence 2.0]
- 12:30 – 1:30 LUNCH [on your own]
- 1:30 – 2:20 Mediation in Crisis – Residential Mortgage Foreclosures [Ethics 1.0]
- 2:20 – 3:10 “Sandwich Generation” Mediation [General Application 1.0]
- 3:10 – 3:20 BREAK
- 3:20 – 4:10 Popeye’s Problem – Cultural Expectations [Cultural Diversity 1.0]
- 4:10 – 5:00 “So Now What Do I Do?!?” [Ethics 1.0]

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## REGISTRATION FORM

### FOUR WAYS TO REGISTER:

1. **Mail** completed registration form with a check made payable to **Dispute Resolution, Inc.** and address to: Perry S. Itkin, Esquire  
2200 NE 33<sup>rd</sup> Avenue, Suite 8G  
Ft. Lauderdale, FL 33305-1889
2. **Fax** completed registration form with credit card information to 954.567.9746.
3. **Pay on-line** at [www.MediationTrainingCenter.com](http://www.MediationTrainingCenter.com) & **Fax** completed registration form to 954.567.9746.
4. **Call** Perry Itkin at 954.567.9746 to register by telephone.

**SEMINAR DATE:** August 28, 2010 [Orlando]

**COST:** \$195.00 [Payable by check or credit card.]

Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

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Profession: \_\_\_\_\_ How did you learn about our program? \_\_\_\_\_

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**CONTINUING EDUCATION CREDITS:** This course is eligible for 8.0 CME hours [including 4.0 Ethics, 2.0 Domestic Violence, 1.0 Cultural Diversity and 1.0 General Application]. The Florida Bar has approved this program for 8.0 CLER credits and 4.0 Ethics. The Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, and the Florida Board of Psychology have approved this program for 8 CE credits [Provider Number BAP #814, Exp. 3/2011]. Mediators are required to self report those hours applicable to their areas of certification at the time of their renewal. For more information on CME requirements, visit [www.MediationTrainingCenter.com](http://www.MediationTrainingCenter.com), click on CME, then Frequently Asked Questions.

**REFUND POLICY:** Requests for refund or credit toward a future scheduled seminar must be in writing and received no later than the Friday prior to the course for which you have registered. All refunds or credits are subject to a \$25.00 processing fee. No refund or credit toward a future seminar will be made after the Friday prior to the seminar for which you have registered. We reserve the right to cancel any scheduled program and, if this occurs, a full refund will be provided to those who have registered.